



World-Class Franchise™

The highest honor any franchise company can earn is the enthusiastic support of their own franchise community. BrightStar Healthcare has earned that distinction.

FranSurvey® Certified

- ✓ Confidential surveys.
- ✓ Every franchisee contacted.
- ✓ 20 crucial investment questions asked and answered by 34 of their 40 existing franchise owners for a completion rate of **85%** completed in April 2008.
- ✓ We ask about training and support, quality of products and services received from the franchisor and much more.
- ✓ Complete 13 page report available as an instant download at:

www.FranSurvey.com/BrightStar



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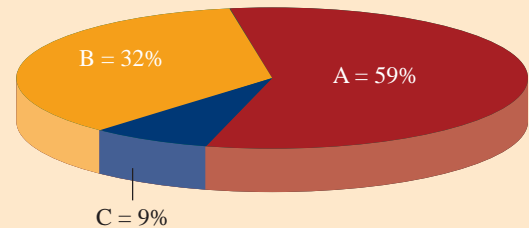
Franchisee Community = 100%

Question

How would you grade the helpfulness and communication between fellow franchisees?

Response

Combined scores of A + B + C



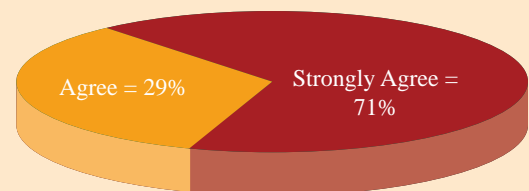
Retrospective = 100%

Question

My Franchisor understands that if I am successful, they will be successful.

Response

Combined scores of Strongly Agree + Agree



Franchisor Relations = 97%

Question

My Franchisor and I are committed to a positive, long-term relationship.

Response

Combined scores of Strongly Agree + Agree

